**IBEROSTAR HOTELS & RESORTS RECEIVES 31 CUSTOMER SATISFACTION-BASED AWARDS IN THE CARIBBEAN AND MEXICO**

*A Total of 16 IBEROSTAR Hotels in Mexico, Jamaica and the Dominican Republic were Recognized for their Excellent Service and Guest Satisfaction*

**Miami, October 25, 2017 –** IBEROSTAR Hotels & Resorts, known for its four and five-star, all-inclusive resorts in the Caribbean and Mexico, has been awarded some of the most coveted customer satisfaction-based awards in the travel industry on 16 of its properties. Condé Nast Traveler, Apple Vacations and Delta Vacations have recognized the hotels, specifically located in Mexico, Jamaica, Cuba and Dominican Republic. IBEROSTAR Hotels & Resorts, which welcomes more than four million guests yearly at its hotels around the world, is part of the IBEROSTAR Group, a Majorca-based, family-owned company with more than 60 years of history.

“We are thrilled to receive these recognitions based on the experiences of vacationers that stay at our properties. This is an acknowledgment to the dedication and devotion that we have for what we do every day at IBEROSTAR, in our commitment to our guests,” said John Long, Vice-president of Sales and Marketing for IBEROSTAR Hotels & Resorts.

**Condé Nast Traveler – Reader’s Choice Awards**

**Condé Nast Traveler**, CNT, granted its **Reader’s Choice Awards 2017** in the category ***Top Resorts in Eastern Mexico*** to the IBEROSTAR Grand Hotel Paraíso and the IBEROSTAR Paraíso Beach. In the category ***Top Resorts in Western Mexico*,** CNT awardedthe IBEROSTAR Playa Mita. The IBEROSTAR Grand Hotel Bávaro, was also a winner under the category ***Top Resorts in the Caribbean*** and the IBEROSTAR Parque Central, in Cuba, was one of the winners in the category ***Top Hotels in the Caribbean and Central America.*** Winners of the Reader’s Choice Awards are selected from over 300,000 submissions, millions of ratings and tens of thousands of comments of travelers that have shared their recent experiences.

**Apple Vacations**

**Apple Vacations** bestowed the **Crystal Apple Award** in the category ***Best All Inclusive Resort 2017*** to the [IBEROSTAR Grand Hotel Rose Hall](https://www.thegrandcollection.com/en/hotels/montego-bay/grand-rose-hall), in Montego Bay, Jamaica, while the [IBEROSTAR Grand Hotel Paraíso](https://www.thegrandcollection.com/en/hotels/riviera-maya/grand-paraiso), in Riviera Maya, Mexico, received **the Crystal Apple Award** in the category ***Best Staff & Service-Mexico*.** The Crystal Apple Awards are very sought-after in the travel industry for their prestige and for representing people’s choice, as the result of hundreds of thousands of answers to a Vacation Satisfaction Questionnaire by Apple Vacationers.

In **Mexico**, where the brand welcomed more than half a million guests in 2016, eight hotels received **Golden Apple Award** for their excellent customer ratings, a reflection of the brand’s exceptional standard of quality, service and value. The hotels that received this award were: IBEROSTAR Cancún, IBEROSTAR Cozumel, IBEROSTAR Grand Hotel Paraíso, IBEROSTAR Paraíso del Mar, IBEROSTAR Paraíso Lindo, IBEROSTAR Paraíso Maya, IBEROSTAR Tucán and IBEROSTAR Playa Mita. The award was also given to the IBEROSTAR Grand Hotel Rose Hall, IBEROSTAR Rose Hall Beach and the IBEROSTAR Rose Hall Suites, in Montego Bay, **Jamaica**; as well as the IBEROSTAR Grand Hotel Bávaro, IBEROSTAR Bávaro Suites and the IBEROSTAR Hacienda Dominicus, in the **Dominican Republic**.

**Delta Vacations**

**Delta Vacations** also honored IBEROSTAR Hotels & Resorts with **10 Quality Assurance Awards** in recognition of outstanding quality and service excellence to its customers, awarding the IBEROSTAR Cancún, IBEROSTAR Cozumel, IBEROSTAR Grand Hotel Paraíso, IBEROSTAR Paraíso Lindo, IBEROSTAR Paraíso Maya, in Mexico; IBEROSTAR Grand Hotel Rose Hall, IBEROSTAR Rose Hall Beach and IBEROSTAR Rose Hall Suites, in Jamaica; and IBEROSTAR Grand Hotel Bávaro and the IBEROSTAR Hacienda Dominicus, in the Dominican Republic.

“As a company, we strive to provide vacations that leave life-long imprints, and we are devoted to our hotels, creating unique atmospheres, scrutinizing all details, and always striving to exceed the expectations of our guests. We’re glad our hard work is reflected in the guest experience,” added Long.

Guests can enjoy the IBEROSTAR Hotels & Resorts award-winning experience in Mexico, Jamaica, Cuba and Dominican Republic by booking through [www.iberostar.com](http://www.iberostar.com).

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**About IBEROSTAR Hotels & Resorts**

IBEROSTAR Hotels & Resorts is a resort hotel chain based in Palma de Mallorca (Balearic Islands, Spain), founded by the Fluxà family in 1986. IBEROSTAR Hotels & Resorts is an integral part of GRUPO IBEROSTAR, one of the main Spanish tourist companies with over 60 years of experience, which currently has 100 hotels of 4 and 5 stars in 17 countries around the world. For more information, please visit: [IBEROSTAR.com](https://www.iberostar.com)